



Clinical Integration Maturity Model

Frequently Asked Questions

What is CIMM?

The Clinical Integration Maturity Model is a tool created by SMI thought leaders – both Providers and Suppliers. SMI's Clinical Integration of Supply Chain Council identified best and leading practices at various levels along the maturity curve.

When should I use the CIMM tool?

The tool can be used in a variety of ways, depending on the process you want to measure and communicate with your key stakeholders. Suggestions for measuring maturity:

- a complete IDN's clinical integration of your supply chain
- a single hospital
- a single division within the supplier's organization such as heart, wound care, orthopedics
- departments and service lines such as Orthopedics, Spine, Cardiology, Pharmacy
- processes such as Value Analysis, Sourcing, Council work
- clinical integration between the supplier and provider (evaluate each other)

How do I move from one stage to another?

Understanding there are many aspects of clinical integration including technology, people, and processes, there are links within the tool which take you to case studies and best practices as provided by AHRMM, Gartner, etc.

Who should fill out the CIMM tool? (Supplier, provider, other?)

The tool is designed to be flexible and allow anyone you designate to complete it. You may wish to have your Chief Nursing Officer, or your Chief Medical Officer complete it together with Supply Chain's assistance. A supplier may be requested to complete on behalf of their company – measuring their clinical integration within the company and with the provider.

Which supplier should I work with for the CIMM tool?

Almost any supplier providing goods and services to a healthcare facility could use the CIMM tool. However, you may want to start with suppliers who provide not only supplies and devices, but those who may interact directly with the clinical team.

Can a non-SMI member use these tools?

All SMI tools can be accessed on the SMI website by non-members.

Do other groups/societies use this CIMM?

There have been several organizations who have developed some type of clinical integration tool. However, SMI's is the only one as of now that engages both suppliers and providers in measuring their maturity – either individually or together.

Who can I contact if I have additional questions about the CIMM?

You can contact Katherine Bailey at: Kbailey@smisupplychain.com